



November 24, 2014

Triple Crown's underlying rail service providers are experiencing route delays caused primarily by rail congestion and track repairs. These are resulting in some Triple Crown shipments experiencing delays of 12 to 24 hours. We regret any service interruptions and are working closely with our rail providers in affected lanes to eliminate or reduce delays as quickly as possible; however, our carriers advise that delays can be expected through the end of the year.

Additional service information may be found on the websites of our underlying carriers:

Norfolk Southern: <u>www.nscorp.com</u>

Service Alerts: http://www.nscorp.com/content/nscorp/en/service-alerts.html

BNSF: www.bnsf.com

Service Advisories: bnsf.com/website/updates.nsf/updates?ReadForm&service

For information regarding specific shipments, please contact your Triple Crown Customer Service Representative.