



## Information Release

August 29, 2005

### **Triple Crown Again Named Top Intermodal Freight Carrier**

Triple Crown Services Company was recently named the number one Intermodal Service Provider by *Logistics Management* magazine. This is the fourth time in the past five years that Triple Crown earned the top honor in *Logistics* magazine's "Quest for Quality" customer survey.

The award, which recognizes Triple Crown Services Company as the number one U.S. intermodal service provider, was announced in the August issue of *Logistics Management*.

This year marks the magazine's 22<sup>nd</sup> annual "Quest for Quality" survey, the largest customer satisfaction study in the logistics field. *Logistics Management* magazine and Reed Research Group polled over 2,000 qualified buyers of transportation and third-party transportation services. Service providers were rated in five key areas of logistics excellence: on-time performance, overall value, information technology, customer service, and equipment and operations. A weighted score was then determined based on the relative importance of each of the rated factors.

Jim Newton, President of Triple Crown Services, stated, "We are very pleased to be honored with this prestigious award. To be recognized by the nation's logistics professionals as the number one intermodal carrier is, by itself, a great distinction. Being so honored four of the past five years is a tribute to the focus and dedication of our employees and drivers. Providing the highest quality truckload service is the primary element of Triple Crown's mission statement, and this award from *Logistics* magazine is confirmation that we are fulfilling those commitments."

Triple Crown Services Company provides bimodal, truckload transportation services to customers throughout the eastern two-thirds of the United States and to areas of Canada. The company runs over 7,000 RoadRailer® trailers from terminals strategically located in twelve U.S. cities and Toronto, Canada.

Triple Crown began operations in 1986 and, in 2004, delivered over 275,000 truckloads of freight. The company employs 280 logistics professionals and occupies two facilities in Fort Wayne, IN – its headquarters offices in the Dupont Business and Medical Park and its Terminal and Maintenance Facility on Wayne Trace.

Triple Crown RoadRailer® trailers combine both over-the-road and on-the-rail transportation. Truckload freight is picked up from shippers and driven to Triple Crown terminals where the trailers are set on railroad wheels, called bogies. The assembled trains then travel to the destination terminals where the trailers are hitched to tractors and delivered.

Triple Crown Services Company is an affiliate of Norfolk Southern Corporation (NYSE: NSC), one of the nation's premier transportation companies. Its Norfolk Southern Railway subsidiary operates 21,300 route miles in 22 states, the District of Columbia, and Ontario.

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Electronic Attachment:  
Triple Crown Services Company 4-page brochure (PDF)

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